

November 25, 2024

Ref. No.: HDFC Life/CA/2024-25/108

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, Plot No C/1, Block G,
Bandra-Kurla Complex,
Bandra (East),
Mumbai- 400 051

NSE Symbol: HDFCLIFE

Listing Department
BSE Limited
Sir PJ Towers,
Dalal Street,
Fort,
Mumbai – 400 001

BSE Security Code: 540777

Dear Sir/Madam,

Sub: Data-theft incident

We wish to inform that we have received communication from an unknown source, who has shared certain data fields of our customers with us, with mala fide intent.

We value the data privacy of our customers and as an immediate measure, we have initiated an information security assessment and data log analysis. A detailed investigation is underway in consultation with information security experts to assess the root cause and take remedial action, as necessary.

We continue to investigate this further to assess potential impact and are making this disclosure as a matter of good governance.

We will take utmost care to handle concerns of our customers and take actions to safeguard their interest.

This is for information and appropriate dissemination.

Thanking you,

For HDFC Life Insurance Company Limited

Narendra Gangan
General Counsel, Chief Compliance Officer &
Company Secretary